Agenda item:
4
Decision maker: Employment Committee
Subject: Sickness Scorecard for Members
Date of decision: $\quad 2^{\text {nd }}$ December 2010
Report by:
Kay White - Head of Human Resources
Wards affected: n/a
Key decision (over £250k): n/a

1. Purpose of report

This report is designed to provide an overall analysis of sickness absence within each service and Portsmouth City Council overall. This report excludes schools, internal agency and all casuals.
2. Recommendations

It is recommended that:
The sickness absence figures continue to be reviewed on a regular basis
3. Average number of sickness absence days per employee (Excluding Schools)
3.1 The current sickness absence data is showing that there has been an upward turn in the average number of sickness days per employee from 9.1 days in the previous quarter to 9.3 days an increase of 0.2 days. This average is more than the previous comparable quarter at 8.8 days.


Long Term 21 days or more Medium Term 9-20 days Short Term Up to 8 days
4. Total number of sickness absence days lost in the quarter (Excluding Schools)
4.1 The current sickness absence data is showing that there has been an upward turn in the number of sickness days taken in quarter 2 from 9665 days in the previous quarter to 10051 an increase of 386 days. This average is less than the previous comparable quarter.


## Long Term 21 days or more Medium Term 9-20 days Short Term Up to 8 days

## 5. Overall Summary

5.1 As discussed at $5^{\text {th }}$ October Employment Committee one of the implications of the change in sickness absence reporting to include short, medium and long term average sickness days was that it was likely to make the overall level of absence appear worse.
5.2 The number of average days could increase due the redundancys being made and the possibility of those left going absent. Managers need to be extra vigilant of staffs wellbeing during the periods of uncertainity caused by the budget position and government austerity measures.
5.3 A recent report showed that across the UK an average of 10.3 days were lost to sickness absence within Local Authorities. It also revealed that local authorities where they had a headcount of 1000 to 4999 average number of days was standing at 11.4 compared to that of a local authority that had a workforce of 250 to 1000 which average number of days sickness stood at 7.9.
5.4 A request has been made to include sickness absence figures for comparison with surrounding authorities. Unfortunately the answers were not satisfactory to make a robust comparison in this report. There are now better contacts with certain authorities and in the next quarterly report clearer comparisons will be shown.
6. Sickness Scorecard

At 5 October 2010 Employment Committee members were advised that this report would include more data on overall sickness and sickness by service. This is the same information that is being sent to Heads of Service and those Members who are meeting with Heads of Service to discuss sickness absence.

Sickness Scorecard - Sickness absence broken down into service Quarter 2

|  |  | Total Days Lost |  |  |  | Average Days |  |  |  | \% of working days lost |  |  |  | Top Reason for Sickness |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | "00 |  | $\begin{aligned} & \text { 士 } \\ & \text { ज } \end{aligned}$ |  | (0) |  | $\begin{aligned} & \ddagger \\ & \text { to } \\ & \text { ज } \end{aligned}$ |  |  |  |  | Reason | Days | Days |
| Adults Social Care | 913 | 2337 | 1379 | 351 | 606 | 10.4 | 5.6 | 1.8 | 3.0 | 3.9\% | 2.3\% | 0.6\% | 1.0\% | Psychological | 566 | 24.24\% |
| Asset Management | 122 | 181 | 102 | 31 | 48 | 11.5 | 7.0 | 2.0 | 2.5 | 2.2\% | 1.3\% | 0.4\% | 0.6\% | Respiratory Problems | 52 | 28.78\% |
| Audit and Performance Improvement | 46 | 11 | 0 | 0 | 11 | 2.3 | 0.4 | 0.8 | 2.1 | 0.4\% | 0.0\% | 0.0\% | 0.4\% | Gastrointestinal | 3 | 26.81\% |
| Children \& Young People | 126 | 169 | 129 | 21 | 18 | 6.1 | 3.3 | 1.5 | 1.7 | 2.0\% | 1.6\% | 0.3\% | 0.2\% | Musculoskeletal | 64 | 38.24\% |
| Children's Social Care | 359 | 826 | 536 | 76 | 214 | 10.1 | 5.3 | 1.6 | 3.1 | 3.5\% | 2.3\% | 0.3\% | 0.9\% | Psychological | 266 | 32.23\% |
| Community Housing \& Regeneration | 246 | 219 | 80 | 61 | 78 | 6.5 | 3.5 | 0.8 | 2.1 | 1.3\% | 0.5\% | 0.4\% | 0.5\% | Virus | 51 | 23.36\% |
| Community Safety | 109 | 485 | 343 | 75 | 68 | 12.9 | 7.5 | 1.6 | 3.3 | 6.7\% | 4.8\% | 1.0\% | 0.9\% | Virus | 115 | 23.77\% |
| Culture | 262 | 343 | 245 | 39 | 59 | 4.8 | 2.5 | 0.9 | 1.6 | 2.0\% | 1.4\% | 0.2\% | 0.3\% | Virus | 91 | 26.60\% |
| Customer and Democratic Service | 116 | 157 | 65 | 36 | 56 | 6.5 | 2.7 | 1.2 | 2.6 | 2.1\% | 0.8\% | 0.5\% | 0.7\% | Genitourinary | 65 | 41.40\% |
| Environment and Public Protection | 72 | 136 | 88 | 12 | 36 | 9.6 | 6.2 | 0.9 | 2.5 | 2.9\% | 1.9\% | 0.3\% | 0.7\% | Musculoskeletal | 58 | 42.79\% |
| Financial Services | 189 | 485 | 328 | 75 | 82 | 10.4 | 5.5 | 1.5 | 2.6 | 3.9\% | 2.6\% | 0.6\% | 0.7\% | Psychological | 110 | 22.61\% |
| Health Improvement \& Development | 77 | 60 | 21 | 10 | 29 | 4.2 | 4.0 | 0.7 | 1.8 | 1.2\% | 0.4\% | 0.2\% | 0.6\% | Virus | 25 | 41.05\% |
| Housing Management | 524 | 2157 | 1159 | 490 | 508 | 16.4 | 8.4 | 3.2 | 4.8 | 6.2\% | 3.4\% | 1.4\% | 1.5\% | Psychological | 381 | 17.65\% |
| Human Resources | 113 | 291 | 227 | 23 | 40 | 8.2 | 4.7 | 1.2 | 2.3 | 3.9\% | 3.0\% | 0.3\% | 0.5\% | Ear/nose/throat | 41 | 14.11\% |
| Information Solutions | 114 | 240 | 157 | 0 | 83 | 9.4 | 5.4 | 0.7 | 3.4 | 3.2\% | 2.1\% | 0.0\% | 1.1\% | Musculoskeletal | 70 | 29.23\% |
| Learning and Achievement | 344 | 408 | 187 | 101 | 120 | 4.1 | 1.3 | 0.8 | 2.0 | 1.8\% | 0.8\% | 0.4\% | 0.5\% | Virus | 68 | 16.59\% |
| Legal Licensing and Registrars | 59 | 122 | 98 | 5 | 19 | 10.2 | 7.8 | 0.9 | 1.6 | 3.1\% | 2.5\% | 0.1\% | 0.5\% | Psychological | 65 | 53.30\% |
| Planning Services | 44 | 56 | 36 | 0 | 20 | 5.3 | 1.9 | 0.7 | 2.7 | 1.9\% | 1.2\% | 0.0\% | 0.7\% | Psychological | 36 | 64.29\% |
| Port | 94 | 249 | 180 | 33 | 35 | 13.2 | 9.5 | 1.7 | 1.9 | 4.0\% | 2.9\% | 0.5\% | 0.6\% | Musculoskeletal | 59 | 23.73\% |
| Revenues \& Benefits | 183 | 532 | 236 | 134 | 162 | 9.7 | 4.0 | 2.0 | 3.7 | 4.4\% | 2.0\% | 1.1\% | 1.3\% | Psychological | 110 | 20.76\% |
| Transport and Street Management | 295 | 587 | 414 | 51 | 123 | 9.1 | 5.5 | 1.4 | 2.2 | 3.0\% | 2.1\% | 0.3\% | 0.6\% | Musculoskeletal | 108 | 18.31\% |
| PCC Total (Excluding Schools) | 4424 | 10051 | 6010 | 1626 | 2416 | 9.3 | 5.0 | 1.6 | 2.8 | 3.4\% | 2.1\% | 0.6\% | 0.8\% |  |  |  |

Sickness Score Card Key

| Column | Description |
| :--- | :--- |
| Headcount | The headcount of all employees and how this is distributed across the <br> services. |
| Total Days Lost | The number of days taken within that service broken further down <br> into long, medium and short term absences |
| Average Days | The average number of days per employee taken again broken down <br> into each service area |
| \% of Working <br> Days lost | Out of the days that could have been worked the percentage to <br> which was lost to sickness absence |
| Top Reason for <br> Sickness | The top reason for sickness in each service it also calculates the <br> percentage of sickness days lost due to this reason. |

## 7. Sickness Scorecard Summary

7.1 The top reason for sickness across PCC was psychological losing 1534 days.
7.2 PCC current percentage of working time lost due to sickness absence is $3.4 \%$ which is $0.1 \%$ higher than quarter 1 but is $0.1 \%$ lower than the comparable 2009 quarter 2.
7.3 The area where the highest percentage of sickness lost was community safety losing $6.7 \%$ of working time to sickness absence. The lowest was audit and performance improvement service currently at losing $0.4 \%$ of working time to sickness absence.
7.4 Many organisations within the public sector use sickness overall percentage figure as a target for sickness. Currently the NHS are aiming to get there sickness overall percentage to $5 \%$ with individual areas to $3 \%$. PCC's overall is currently under $5 \%$ and a number of our services are currently at $3 \%$ or less.
8. Equality Impact Assessment (EIA)

This report has undergone an effective Equality Impact Assessment
9. City Solicitor's comment

The City Solicitor is satisfied that there are no immediate legal implications arising from this report
10. Head of Finance's comments

There are no additional financial costs arising from the recommendations in this report.

Signed by:

Appendices: None
Background list of documents: Section 100D of the Local Government Act 1972
The following documents disclose facts or matters, which have been relied upon to a material extent by the author in preparing this report:

| Title of document | Location |
| :--- | :--- |
| Quarterly Sickness Absence Bulletin | HHR File |
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The recommendation(s) set out above were approved/ approved as amended/ deferred/ rejected by on

Signed by:

